

Reporting issues at support.servoy.com

When an issue is found in the servoy product, extensions or solutions, please file a report at [support system](#)

Fields to fill out:

- Project: indicate to what the issue relate
- Type of issue: either a **Bug** or **Feature** should be used
- Priority: **Blocker** if it has stopped your work, **Critical** if it soon will stop your work or impact going live, other statuses can be picked when they apply
- Summary: is like an email subject, tell in one line what this issue is about
- Description: be as complete and descriptive as possible, especially "steps how to reproduce" are helpful
- Attachment: attach like sample solution which demonstrate the problem, when following the "steps how to reproduce"
- Components: indicate the affected parts, or leave empty if unknown
- Affects Versions: the software version you are using
- Environment: optional information like your Operating system, memory available or other relevant info which complements the Description field
- Security Level: make it **Private** if there is any sensitive info in the Description field or in attachments.